DESCRIPTION

This second edition of the text offers an introduction to quantitative methods and techniques for the student or new professional administrator, as well as a reference manual for health care professionals. The revised version greatly expands on the original with a conversion to all Excel-based examples and techniques. The book also includes a comprehensive set of practical methods spanning tactical, operational, and strategic decision-making and analysis for health care managers and administrators. Excel-based macros, templates, and resources will be available online for download.

ABOUT THE AUTHOR
