## DESCRIPTION

Fiona McQuarrie's *Industrial Relations in Canada* received wide praise for helping students to understand the complex and sometimes controversial field of Industrial Relations, by using just the right blend of practice, process, and theory. The text engages business students with diverse backgrounds and teaches them how an understanding of this field will help them become better managers.

The fourth edition retains this student friendly, easy-to-read approach, praised by both students and instructors across the country. The goal of the fourth edition was to enhance and refine this approach while updating the latest research findings and developments in the field.

## RELATED RESOURCES

**Student**
- View Student Companion Site

**Instructor**
- View Instructor Companion Site
- Contact your Rep for all inquiries

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NEW TO EDITION

- **New cases**: Adapted from real scenarios faced by labour relations boards across Canada, these cases put the student in the position of a labour relations board member, who must assess the evidence from both sides and render a decision. All chapter opening vignettes and In the News Stories have been revised or replaced with new ones.

- **Currency**: The fourth edition has been thoroughly updated with new examples and references, including updated statistics and legal information. The Weekly Updates Site, http://wileyirupdates.ca/, includes relevant news articles and videos with discussion questions to spark a debate in the classroom. The site will keep both instructors and students informed about the latest news stories.

- **Updated Discussions of Key Topics**, including globalization, the impact of technology, Supreme Court decisions, and changes in labour laws.

- **New Developments in the Union-Management Environment**, featuring discussions of the use of social media for communication and/or support in organizing campaigns and strikes.

FEATURES

- **In the News Feature**: Each chapter includes an actual news article to highlight interesting real-world events. This feature helps to show students that the field is diverse and is "not just about strikes and lockouts".

- Rather than emphasizing the economic or theoretical approach to the discipline, there is a **focus on the practical or process oriented side of labour relations** as it applies in today's workplace.

- **Relevant, current topics** including technological changes, downsizing, union membership, and survival issues are covered, providing students with the most up-to-date information on the subject.

- A host of **pedagogical tools** including chapter objectives, new terminology definitions, discussion questions, charts and graphs, and cases and simulation exercises are included to help students who may have no experience in industrial relations.

- Numerous examples, cases, vignettes, and photos highlight real-world practice. **Cases** from actual labour relations board decisions from across Canada are presented so that students can experience real IR situations.
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