DESCRIPTION

Practically focused, easily accessible, this book is directly relevant to the academic environment in which department chairs operate. The authors—internationally known experts in academic administration—conducted interviews with department chairs and heads at 38 academic institutions from across the U.S. and Canada, public and private, two-year and four-year.

The extensive interviews resulted in four thematic patterns that covered the overarching issues department chairs face: quality, change, culture, and leadership. Each chapter is packed with practical advice and concludes with questions and resources to help chairs develop constructive responses to the myriad issues facing them.

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