DESCRIPTION

This book offers construction managers and students a readable account of management ideas and practices, concentrating particularly on the human side of construction management. It pulls together what has been learned both from management practice and research, and summarises the main themes and trends.

The text has been substantially revised to reflect the latest management thinking and to include new sections on communication, conflict management and managing innovation.

ABOUT THE AUTHOR

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FEATURES

* growing interest in the ‘softer’ aspects of construction management

* substantial revisions and additions, including communication, conflict management and managing innovation

* now features tutor-led debate topics, discussion items and questions for every chapter

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