DESCRIPTION

This training tool provides examples of and perspectives on concepts and situations important to leading across differences. With cases gleaned from interviews of over a hundred people in over twenty organizations on five continents, the authors offer new ways of thinking about leadership challenges. The authors provide a framework and process for helping participants better understand their context and taking appropriate action. The casebook includes the Leadership Across Differences Framework, 13 research-based cases, 11 chapters written by leadership experts, nine individual exercises, as well as references and resources to extend the learning. The package is designed to be flexible enough to use for a single one-hour session or for an extended course. The information in the Facilitator’s Guide will help you craft a session or series of sessions organized around specific learning outcomes.

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