Emotions in the Workplace: Understanding the Structure and Role of Emotions in Organizational Behavior

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DESCRIPTION

After years of neglect, organizational research has increasingly focused on emotions at work. This book is the first to bring together recent findings in one place and present a solid industrial/organizational research perspective on this complex area of inquiry. Emotions in the Workplace offers a concise, scholarly introduction to new developments and an overview of how basic theory and research in affect and emotions has influenced the science and practice of industrial/organizational psychology. A varied and distinguished group of contributors examines emotional regulation in organizations on a number of different levels, integrating research on individual, dyadic, group, and organizational-level phenomena. In one convenient volume, the book addresses a wide range of key topics, including aggression at work, emotional labor, the work-family interface, and more.

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