Sponsored by the International Association of Facilitators, *The IAF Handbook of Group Facilitation* offers the need-to-know basics in the field brought together by fifty leading practitioners and scholars. This indispensable resource includes successful strategies and methods, foundations, and resources for anyone who works with groups. *The IAF Handbook of Group Facilitation* provides an overview of the field for new and aspiring practitioners and a reliable reference for experienced group facilitators, including chapters on

- Creating positive ongoing client relationships
- Building trust and improving communications
- Facilitating group brainstorming sessions
- Drawing out the best in people
- Developing a collaborative environment
- Designing and facilitating dialogue
- Managing conflicting agendas
- Working with multicultural groups
- Using improvisation
• Understanding virtual meetings
• Facilitating team start-up
• Assessing group decision processes
• Building expertise in facilitation
• Reviewing core facilitation competencies
• Modeling positive professional attitudes

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