Up the Organization: How to Stop the Corporation from Stifling People and Strangling Profits, Commemorative Edition

Robert C. Townsend, Warren Bennis

Hardcover 978-0-787-98775-6 May 2007 $22.95

DESCRIPTION

Although it was first published more than thirty-five years ago, Up the Organization continues to top the lists of best business books by groups as diverse as the American Management Association, Strategy + Business (Booz Allen Hamilton), and The Wharton Center for Leadership and Change Management. 1-800-CEO-READ ranks Townsend’s bestseller first among eighty books that “every manager must read.”

This commemorative edition offers a new generation the benefit of Robert Townsend’s timeless wisdom as well as reflections on his work and life by those who knew and worked with him. This groundbreaking book continues to remind us not to get mired in all those sacred organizational routines that stifle people and strangle both profits and profitability. He shows a way to humanize business and a way to have fun while making it all work better than it ever worked before.

ABOUT THE AUTHOR

The Author

Robert C. Townsend (d. 1998) drew upon his early experiences as a banker at American Express Co. to redirect Avis Rent-a-Car as president and chairman. Under his leadership, Avis experienced a celebrated turnaround, fueled by the “We Try Harder” advertising campaign. Townsend also worked as an executive at 20th Century Fox and was director at several companies,
including Dun and Bradstreet and Radica Games. Townsend was a celebrity in his own right, and a frequent lecturer and talk-show guest.