DESCRIPTION

What People Have Said About *Human Competence*:

"Among the ideas bulging from this classic work: performance exemplars, potential for improving performance, behavior-accomplishment distinction, performance matrix, ACORN troubleshooting test, performance audits, states, Worth = Value - Cost, knowledge maps, mediators, and job aids. The great accomplishments Gilbert left behind will continue to profit behavior analysis and performance improvement for a long, long time." --Ogden Lindsley, Behavior Research Company

"Human Competence is probably the most borrowed and least returned book in my library. It?s good to have it in print more than once, so that I can keep replacing it, and rereading it for new insights from the original master of HPT." --Rob Foshay, TRO Learning, Inc.

"Human Competence stands not only as a tribute to Tom's genius, but also as the best single source of ideas about performance technology. It is a 'must have' for anyone serious about changing the performance of individuals or organizations." --Dick Lincoln, Centers for Disease Control
ABOUT THE AUTHOR

Widely held as the "father of performance improvement," Dr. Gilbert's work continues to be integral to workplace performance professionals around the world. A long-time leader in his field, Dr. Gilbert was voted the first Honorary Life Member of the International Society for Performance Improvement.

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