DESCRIPTION

In Human Factors in Project Management, author Zachary Wong—a noted trainer and acclaimed leader of more than 250 project teams—provides a summary of "people-based" management skills and techniques that can be applied when working in a team environment. This comprehensive resource brings together in one book new and current models in team motivation and integrates the most significant concepts in team motivation and behaviors into a single set of principles called "Human Factors." Wong shows how these factors can be applied to the most challenging issues facing project managers today including

- Motivating a diverse workforce
- Facilitating team decisions
- Resolving interpersonal conflicts
- Managing difficult people
- Strengthening team accountability
- Communications
- Leadership
ABOUT THE AUTHOR

The Author

Zachary Wong, Ph.D., is a manager at the Chevron Energy Technology Company in Richmond, California. He is a highly acclaimed instructor of human factors and team dynamics at the University of California at Berkeley Extension.

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Endorsed by Clara Piloto, Program Director for Project Management at UC-Berkeley, and a board member of the International Project Management Education Union of ten leading schools.
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