DESCRIPTION

In *Human Factors in Project Management*, author Zachary Wong—a noted trainer and acclaimed leader of more than 250 project teams—provides a summary of “people-based” management skills and techniques that can be applied when working in a team environment. This comprehensive resource brings together in one book new and current models in team motivation and integrates the most significant concepts in team motivation and behaviors into a single set of principles called "Human Factors." Wong shows how these factors can be applied to the most challenging issues facing project managers today including

- Motivating a diverse workforce
- Facilitating team decisions
- Resolving interpersonal conflicts
- Managing difficult people
- Strengthening team accountability
- Communications
- Leadership
ABOUT THE AUTHOR

The Author

Zachary Wong, Ph.D., is a manager at the Chevron Energy Technology Company in Richmond, California. He is a highly acclaimed instructor of human factors and team dynamics at the University of California at Berkeley Extension.

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• Integrates well with PMBOK 3 and other key PMI training and texts. Wong looks at the "human side" of projects and shows how key concepts and tools can keep the project team from slipping into dysfunction.

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