Executive's Guide to IT Governance: Improving Systems Processes with Service Management, COBIT, and ITIL
Robert R. Moeller

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**DESCRIPTION**

Create strong IT governance processes

In the current business climate where a tremendous amount of importance is being given to governance, risk, and compliance (GRC), the concept of IT governance is becoming an increasingly strong component. *Executive's Guide to IT Governance* explains IT governance, why it is important to general, financial, and IT managers, along with tips for creating a strong governance, risk, and compliance IT systems process.

- Written by Robert Moeller, an authority in auditing and IT governance
- Practical, no-nonsense framework for identifying, planning, delivering, and supporting IT services to your business
- Helps you identify current strengths and weaknesses of your enterprise IT governance processes
- Explores how to introduce effective IT governance principles with other enterprise GRC initiatives

There is strong pressure on corporations to have a good understanding of their IT systems and the controls that need to be in place to avoid such things as fraud and security violations. *Executive’s Guide to IT Governance* gives you the tools you need to improve systems processes through IT service management, COBIT, and ITIL.
ABOUT THE AUTHOR

ROBERT R. MOELLER, CPA, CISA, ITIL-F, CISSP, is an internal audit specialist and project manager with a strong understanding of information systems, corporate governance, and security. He has over thirty years of experience in corporate governance activities, ranging from launching new internal audit functions in several companies to serving as audit director of a Fortune 50 corporation. He has held positions with Grant Thornton (National Director of Computer Auditing) and Sears Roebuck (Audit Director). Moeller also launched an ethics function for Sears Roebuck, rewrote their corporate code of conduct, and re-engineered their internal control processes. He is the author of six books, also published by Wiley. Moeller is the former president of the Institute of Internal Auditors' Chicago chapter and has served on the IIA's International Advanced Technology Committee. He is also the former chair of the AICPA's Computer Audit Subcommittee.

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