With a pedigree going back over ten years, *The Definitive Handbook of Business Continuity Management* can rightly claim to be a classic guide to business risk management and contingency planning, with a style that makes it accessible to all business managers. Some of the original underlying principles remain the same – but much has changed. This is reflected in this radically updated third edition, with exciting and helpful new content from new and innovative contributors and new case studies bringing the book right up to the minute.

This book combines over 500 years of experience from leading Business Continuity experts of many countries. It is presented in an easy-to-follow format, explaining in detail the core BC activities incorporated in BS 25999, Business Continuity Guidelines, BS 25777 IT Disaster Recovery and other standards and in the body of knowledge common to the key business continuity institutes.

Contributors from America, Asia Pacific, Europe, China, India and the Middle East provide a truly global perspective, bringing their own insights and approaches to the subject, sharing best practice from the four corners of the world.

We explore and summarize the latest legislation, guidelines and standards impacting BC planning and management and explain their impact.

The structured format, with many revealing case studies, examples and checklists, provides a clear roadmap, simplifying and demystifying business continuity processes for those new to its disciplines and providing a benchmark of current best practice for those more experienced practitioners.
This book makes a massive contribution to the knowledge base of BC and risk management. It is essential reading for all business continuity, risk managers and auditors: none should be without it.

### ABOUT THE AUTHOR

**ANDREW HILES** was founder and Chairman of the first international user group for business continuity and disaster recovery planning; founding Director and first Chairman and Fellow of the Business Continuity Institute; and a founder of the World Food Safety Organisation.

He is an acclaimed international presenter on crisis, risk and business continuity management and author of five other books on these topics – this book and others are required reading at many universities around the world. As a Director of Kingswell International, Andrew delivers consultancy, workshops and seminars across Russia, Europe, the Pacific Rim and Australasia, North and South America, the Middle East, India, China and Africa and has presented on radio and television.

In 1997 he was presented with the Western Press Award for services to business; in 1999 was nominated for lifetime achievement at the Business Continuity Institute / Corporate Insurance and Risk Awards in London; and in 2004 he was inducted to the BC Hall of Fame by CPM magazine in Washington DC.

Andrew recently contributed the BC section to *Qatar Finance – The Ultimate Resource* and continues to serve his blue chip clients internationally.

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