DESCRIPTION

A refreshingly practical guide to real-world continuous improvement

*Lean Six Sigma for Leaders* presents a no-frills approach to adopting a continuous improvement framework. Practical, down-to-earth and jargon-free, this book outlines the basic principles and key points of the Lean Six Sigma approach to help you quickly determine the best course for your company. Real-world case studies illustrate implementation at various organisations to show you what went right, what went wrong, what they learned and what they would have done differently, giving you the distilled wisdom of hundreds of implementations with which to steer your own organisation. Written from a leader's perspective, this quick and easy read presents the real information you need to make informed strategic decisions.

While many organisations have implemented *either* Lean *or* Six Sigma, there is a growing interest in a combined approach; by implementing the most effective aspects of each, you end up with a more potent, adaptable system that benefits a wider range of organisations. This book shows you how it works, and how to tailor it to your organisation's needs.

- Understand the basic principles and key aspects of Lean Six Sigma
- Examine case studies of organisations that have implemented the framework
- Build on the lessons learned by other leaders to shape your own path
- Achieve continuous improvement by creating the right environment for success
In theory, every organisation would like to attain continuous improvement — but what does that look like in day-to-day practice? How is it structured? What practices are in place? How can you implement this new approach with minimal disruption to daily operations? *Lean Six Sigma for Leaders* answers these questions and more, for a clear, actionable guide to real-world implementation.

**ABOUT THE AUTHOR**

**MARTIN BRENIG-JONES** is Managing Director of Catalyst Consulting, Europe’s leading Lean and Lean Six Sigma consulting and training company. An industry expert with more than two decades of experience, he has high-level expertise in process management and the EFQM excellence model.

During his career, he was head of quality at British Telecom, where he elevated several large BT divisions to award-winning levels. He has held several senior management roles at other organisations in communications systems, software and systems development.

A practising Lean Six Sigma trainer and coach with clients all over Europe, Russia and the United States, Martin is Co-Author of the popular *Lean Six Sigma for Dummies*.

**JO DOWDALL** began her career in Continuous Improvement in the year 2000 and has been a keen practitioner, coach, trainer and advocate ever since. Before joining Catalyst Consulting, Jo was a Quality Manager, a Black Belt, a Business Excellence assessor and trainer, and an implementer of ISO management systems.

Jo has worked internationally within a broad range of sectors to deliver training and facilitate improvement. These include the public sector and government departments, utilities, telecoms, retailers and manufacturers.

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