Digital Government Excellence: Lessons from Effective Digital Leaders
Siim Sikkut

Hardcover 978-1-119-85887-4 June 2022 $45.00

DESCRIPTION

How to lead the digital transformation of governments

*Digital Government Excellence: Lessons from Effective Digital Leaders* delivers a fascinating treatment of digital leadership as governments around the world start or restart the digital transformation of their work and service delivery.

The author provides a playbook on how to achieve digital excellence via interviews with 20 remarkable digital government leaders from around the world. Each one offers insights on strategies for how to incorporate the best of digital into public services and practical tips on leading digital reforms and delivery teams. The book also:

- Explores how to begin the task of making all of government to "go digital" or go deeper and bolder in this direction, including the first steps and beyond
- Highlights leadership styles and practices for effective and lasting delivery of digital strategies and reforms
- Provides food for thought about what it takes to be an impactful digital transformation leader – in government and beyond

The book is ideal for Chief Digital/Information/Technology Officers or digital agency leaders in public service. *Digital Government Excellence* is also an indispensable resource for any practitioner, policymaker or political leader in governments at any level, as well as any student or advisor of governments looking into how to deliver digital transformation in the public sector.
Siim Sikkut (Tallinn, Estonia) has been the Government CIO of Estonia since 2017. His responsibilities include setting the strategy and policies, launching and steering strategic initiatives and regulation in areas of digital government, cybersecurity, and connectivity in Estonia. In addition, he has been the chair of OECD Working Party of Senior Digital Government Officials since 2019. Sikkut received his BA in public policy and international affairs from Princeton University and MSc in international management from the University of London, School of Oriental and African Studies.

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